

## about SMART...



*The System Metric and Reporting Tool (SMART) is a web based program management tool designed to streamline enterprise data reporting methods and provide a universal standard for assessing program health and performance.*

*Originally designed for the United States Air Force Acquisition community in 2001, SMART is now deployed across several Federal agencies within the Department of Defense with over 8000 users.*

*A successful Federal SMART experience has encouraged us to explore how we can contribute to the achievements of Commonwealth agencies by adapting our tools to meet MA specific program management needs.*



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# SMART

System Metric and Reporting Tool



ITS43 Technical Specialist Statewide Contract

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## the evolution of SMART...



### Background:

In 2001, senior Air Force acquisition managers were frustrated by the time it took to accumulate data to answer basic program productivity questions. Furthermore, that data usually proved to be unreliable because a standard measurement of program health was lacking, and access to information that would accurately portray program health was missing.

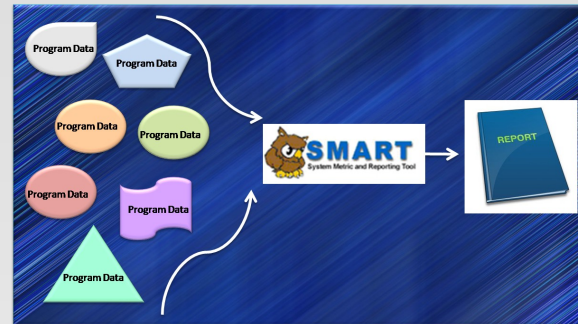
Under the Secretary of the Air Force for Acquisition (SAF/AQ), IPT was tasked to conduct a thorough review of all business processes relating to the reporting of program health metrics.

### Developing a Solution:

IPT was selected to lead the business process review team and direct the definition, development, and implementation of the program health reporting system.

IPT personnel led the assembly of a strategic advisory team, built a strategic plan, documented "As-is" processes, developed the "To-be" process, and rapidly built and demonstrated a model that began the migration to a more agile reporting process.

**The product of this effort became known as SMART and in 2008 was adopted across the USAF Acquisition Enterprise as a best practice and core tool.**



- ***IPT's strategic planning leadership guided senior leaders with diverse, parochial sets of priorities to a single cohesive USAF-wide acquisition data collection & reporting strategy***
- ***IPT facilitated working meetings with senior leaders and managed the initiatives from the strategic plan to the development and implementation of SMART***
- ***IPT fostered organizational change through SMART institutionalization across the acquisition enterprise.***
- ***SMART capabilities reduce man hours previously spent gathering data and publishing reports to leadership, as well as the financial resources spent on cost overruns and unforeseen delays. (\$1.3M monthly savings.)***
- ***IPT sustains SMART to continually improve the data collection and reporting process.***

## a "SMART-er" MA



IPT's goal is to support the Commonwealth's IT Strategy to foster;

- *Efficient and easily accessible services for all constituents*
- *Open and transparent engagement with citizens of the Commonwealth.*
- *Accurate and timely data for policy making, service delivery and results evaluation.*

IPT has the expertise to leverage **existing** organizational resources to enhance operational performance via a robust and agile IT infrastructure and process architecture.

*Think of us as the glue you need to piece together and make sense of existing data and processes. And with seventeen years of federal experience backing it up that sure is some powerful glue!*

## contact us for a demo...



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